

# FUTURE OF LEADERSHIP

We are excited to announce the session titles and information for the 2018 Future of Leadership series. This line-up represents a world class conference schedule that is sure to entertain, educate and enlighten.

## SESSION INFORMATION



### LEADERSHIP, AN INSIDE JOB!

**JULIE CROSS**

Leadership is an inside job! If we cannot apply self-leadership then how do we effectively lead others?

It is time for us to own the space we were born into... it is time to remember what we already knew and acted with courage, conviction and confidence.

It is time for personal responsibility and self-leadership. It is time to let our light shine and lead the way. It is time for laughter, fun and fearlessness. It is time to allow ourselves joy.

It is time to face our fears, move through our pain and sorrow, embrace our mistakes and grow through our failures!

You will be entertained... you will laugh, you will be challenged and you will have many moments that you see yourself in, you will be taken on a lively, feeling, thinking, soul nurturing and sometimes confronting journey that will rouse your senses, stir your emotions and challenge you to take action.

The journey always begins and ends with ourselves.



### CHANGE POSITIVE HOW TO MAKE POSITIVE CHANGE AND MAKE CHANGE POSITIVE

**KIERAN FLANAGAN**

We're living in an age of unprecedented social shifts and commercial disruption where predictions by futurists and economists alternate between the positively exciting and the absolutely terrifying.

In this inspiring and thought-provoking presentation, Kieran will help your team navigate the three spheres of change and help you shift your mindset from Change Negative to Change

Positive through Inspiration, Ideation and Implementation.

She'll help you and your team explore what's changing, what needs changing and what's unchanging, to identify your organisation's change priorities, to drive positive change in your cultures and communities, understand where to invest time and money in terms of training and strategy and how to make the process of positive change... a positive experience.



### MOTIVATION A LIFE BEYOND FEAR

**MARK MATHEWS**

Discover how a 10 year old boy terrified of the ocean would go on to become one of the world's best Big Wave Surfers.

Full of spectacular real life footage and stories of how Mark has conquered the world's biggest waves, suffered near death wipe outs and managed to win multiple big wave awards.



## START WITH WHO THE FORCE THAT DRIVES ALL HUMAN BEHAVIOUR

DAN GREGORY

What makes us buy? What makes us buy in? These two questions float around the minds of leaders, sales people and marketers like a kind of mental screen saver. And yet much of our understanding of human behaviour is clichéd and unreliable.

In this insightful and highly practical presentation, Dan will explain what truly drives human behaviour and how we can increase our personal influence, become more persuasive in our communication with our teams and drive sales and engagement.

Specifically, he'll help you learn to pitch present & persuade with influence, give you the tools to motivate anyone (even you), to win the reputation game, increase customer connectedness and discover how to read the room.



## LEAD WITH HUMOUR

YAMINI NAIDU

Generating laughs is an official corporate motto at Southwest and the airlines encourages the use of humour and also tests for humour as part of its recruitment process. Humour is now serious business!

Humour? You have to be kidding, you might say. 'I'm not funny, and definitely not at work!' Anyone who can laugh has a humour muscle. You just need to learn how to flex it. Humour in business is not telling jokes it's about using 'Humour Power'.

Humour power is using humour skilfully, purposefully and appropriately to connect, engage and inspire.

Humour power can be taught and learnt, and no matter what your message or your industry, humour can help you stand out and succeed.

In business, humour is the new frontier in influence, engagement and performance.



## THE NEW AGE OF INFLUENCE

JULIE MASTERS

There's no denying we've entered a new age of influence. For the first time in history, we're more interested in following people than brands.

The rise of digital and the sheer volume of online platforms has changed the game of attention. All eyes are now on those that own the conversation, stand out as an authority, track the horizon for trends and translate them for their networks. Influence has been redefined as the ability to say: 'look over here' and have people engaged enough to look. A brand has become what they look at.

So how do you harness the new power of influence? In this presentation, Julie provides insights around how this new age has transformed the manner in which we engage. Audiences will leave with an in-depth understanding of how to identify their unique space, become the 'go to' authority and then amplify their impact to rise above the noise.



## MAGNIFY THE MOMENT

**DARREN HILL**

Human beings have pretty awful memories when we think about it. Let's face it, we don't remember how we drove to work, we require tools to help us remember key dates, and for many of us we're flat out remembering what we had for breakfast this morning! So while consistency and reliability are often prescribed as necessary leadership qualities, new science is suggesting something entirely different.

What if our leadership was less measured by the ordinary, and more defined by the extraordinary?

In this brand new keynote, behavioural scientist Darren Hill will explore the litmus test for leaders; how we show up for the key moments, why they matter more than the everyday, and how we can make key moments work even better for us, and in turn become more effective leaders.



## LEADING YOUR HIGH PERFORMING TEAM

**LISA MCINNES SMITH**

In this practical session Lisa will demonstrate how you, the team leader, can inspire your people to deliver long-term positive outcomes. She will enable you to unlock your leadership potential by discarding negative habits and building on your strengths. She will also show you how to multiply your own effectiveness by helping to release the talents of the team around you. Personal and team growth will increase exponentially as you apply Lisa's simple steps.



## LOVE BEING IN SERVICE

**JAQUIE SCAMMELL**

Love being in service is a keynote that talks to the heart about what it means to lead a service environment in today's world.

In an age of digital transformation and technology, many argue we are more connected than ever before. In business, especially artificial intelligence, automation and the rise of robots has improved speed, efficiencies and processes beyond our wildest imaginations.

But at what cost?

Our desire for speed and convenience is compromising our customers' greatest and basic need as humans: care, kindness and one-on-one attention.

This keynote delivered by Jaquie Scammell, who is passionate about people and relationships, is the heart of everything Jaquie teaches, and it's everything that superior customer service relies on.

It offers up techniques that remind us that service, at its core, is simple.

We make it overly complex. We create systems and processes, whilst designed to help us, stop us from delivering the service our internal and external customers deserve.

Jaquie herself shares deeply personal stories to remind us that the act of service is not something you do when you come to work and put your uniform on, but rather it's a whole way of life.